

March 11, 2020

As the Coronavirus 2019 (COVID-19) continues to evolve around the world, state health officials announced the first confirmed cases in Michigan on March 10. Grand Traverse Resort & Casinos has been actively making changes in response to COVID-19.

Our top priority is a healthy and safe environment for our guests and employees. In addition to following guidelines set by the Grand Traverse Band of Ottawa & Chippewa Indians, Grand Traverse County Health Department, Michigan Department of Health and Human Services (MDHHS), the Centers for Disease Control and Prevention (CDC), and community partners like Munson Healthcare, Grand Traverse Resort & Casinos is taking extra precautionary steps above our high standards of cleanliness, maintenance and sanitation.

Staff at all three of our properties (Grand Traverse Resort and Spa, Turtle Creek Casino & Hotel, and Leelanau Sands Casino & Lodge) have been briefed on additional safety measures and best practices and the following is taking place at all three properties:

- Housekeeping and maintenance departments are increasing their rigorous daily cleaning and sanitation procedures for all guest rooms and public spaces.
- Posters are on display with information about proper sanitization procedures from the Grand Traverse County Health Department. These posters are posted both in public spaces for our guests and back-of-the-house for our employees.
- Additional hand sanitizer stations have been placed in high traffic, visible areas such as front desks and main entrance doors.
- Informational cards with hand washing facts and a bar of soap can be found in all guest rooms.

We will remain in close contact with our local and state health officials and monitor the situation for any additional changes that need to be made to ensure the safety of our guests and employees. We feel confident that our additional efforts will continue to provide a safe and welcoming environment for our guests.

Regards,



Michael Schrader, CEO
Grand Traverse Resort & Casinos



TURTLE CREEK CASINO & HOTEL
7741 M-72 E
Williamsburg, MI 49690



LEELANAU SANDS CASINO & LODGE
2331 NW Bayshore Drive
Peshawbestown, MI 49682



GRAND TRAVERSE RESORT & SPA
100 Grand Traverse Village Blvd.
Acme, MI 49610